



#### **Quarter 1 Performance Report 2020/21**

### **Environment Overview & Scrutiny Sub-Committee**

September 2020

#### **OVERVIEW OF ENVIRONMENT INDICATORS**



#### **About the Environment O&S Committee Performance Report**

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
  - Improve air quality in the borough by reducing the level of NO2
  - HMO licenses issued
  - HMOs enforced against
  - Total Penalty Charge Notices (PCNs) issued in month
  - Response rate for PCN Challenges and Representations
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated Green.
- Due to COVID-19, performance was not reported according to the original reporting schedule in order to
  prioritise service delivery. Performance for Quarter 4 2019/20 will be reported with Quarter 1 2020/21 to
  provide the opportunity to understand performance in this period.
- It is important to note that though service delivery is returning to business as usual, there will be still be an impact on performance due to COVID-19.

# **Quarter 1 Performance**



Indicator	Value	20.21 Annual Target	20/21 Q1 Target	20/21 Q1 Performance	Short Term DOT 19/20 Q4	Long Term DOT 19/20 Q1
Improve air quality in the borough by reducing the level of NO2 µgm-3 (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	, , ,	19.7 (Langtons) to 49.4 (Gallows Corner) 2019	(Annual) 17.3 (Langtons) to 71.4 (Battis) 2018
HMO licenses issued	Bigger is better	N/A	N/A	28	33	13
HMOs enforced against	Bigger is better	N/A	N/A	6	7	11
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	13,795	22,541	31,428
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	9 days GREEN	29 days GREEN	11 days GREEN

#### Improve Havering's Air Quality



- Due to the COVID-19 pandemic, DEFRA advised local authorities not to collect diffusion tubes over the three month period of full lockdown. Consequently tubes were put out on 4<sup>th</sup>/5<sup>th</sup> March and collected on 9<sup>th</sup>/10<sup>th</sup> June.
- The data shows a dramatic decrease in NO2 levels across the borough with significant drops in areas of concern (i.e. normally with readings markedly above the annual objective 40ug/m3). Though this shows an average NO2 reading over the three month period rather than quarterly breakdown.
- The vast majority of locations were well under the annual objective during this three
  month period with areas such as Romford Battis, Gallows Corner and Rush Green Road
  that would normally have NO2 levels of around 60/70+ mg/m3 showing (raw data)
  readings of just borderline exceedances.

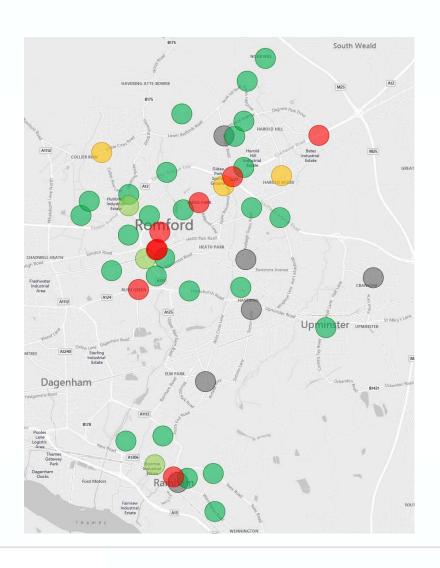
#### Improve Havering's Air Quality



- For the anti-idling campaign, it has been slowed down because of the changes in the
  preferences and the behaviours of people because of the virus. However, leaders of the
  campaign are offering educating training courses to fleet drivers. The Council's own fleet
  drivers have been receiving similar trainings by the Council itself.
- School Streets project is going ahead, as the Council has received funding for 18 schools in 13 locations. The project is currently at the consultation stage. Upon completion, roads school areas will be temporally closed when pupils are going to and leaving from schools.

# **Havering's NO2 monitoring sites**





## **Houses of Multiple Occupation (HMO)**



- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- During Quarter 4, the number of licenses issued increased as Licensing Officers were concentrating on processing applications ahead of implementation of our new software which went live on 1st June 2020.
   There was also an increased number of applications received during this period. Covid-19 has not yet adversely affected the number of new applications received.
- The number of enforcement operations were reduced from January 2020 and ceased from the end of March due to COVID-19. As a result no enforcement action in the form of FPNs has been taken for unlicensed HMOs.
- However our team has been concentrating their efforts on desktop conditional audits for licensed premises with financial penalties being issued where landlords have failed to comply; i.e. licence conditions have been breached. this has enabled us to maintain a steady flow of FPN cases.

#### **Penalty Charge Notices (PCNs)**



Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- Quarter 4 performance for total PCNs issued in a month is 22,541, similar to Quarter 3 2019/20 performance (23,538). During this period, there continues to be poor compliance levels in Moving Traffic Contraventions (MTC).
- Quarter 4 performance for response rate for PCN challenges and representations improved from the previous quarter, with performance six days below target.
- Quarter 1 performance for total PCNs issued in a month dropped significantly due to parking restrictions reduced during COVID-19 lockdown, therefore issuance decreased.
- Performance in Quarter 1 dramatically improved for response rate for PCN challenges and representations. Due to COVID-19 lockdown, there was less parking enforcement activity and a reduction in PCN issue, this were able to concentrate on reducing backlog and improve on response times.
- Parking restrictions were reintroduced in August (Quarter 2) and therefore we expect to see an increase in the number of PCNs issued.



# Any questions?

